

### **MANDATE**

## APPOINTMENT OF SHORT-TERM INSURANCE BROKER SPECIAL CONDITIONS

- 1. Tenders may only be submitted on the official tender format.
- 2. Tenderers may approach all Insurers complying with the relevant statutory solvency and other requirements.
- 3. Tenderer's proposals should be accompanied by a detailed summary of the salient features of your recommended insurance structure.
- 4. Support for the tenderer's proposals should be evidenced by a signed participation confirmation from Insurers/Reinsurers who will support your recommended structure at the terms, conditions and exceptions proposed by yourselves.
- 5. All premiums are to be rounded off to the next full rand. Where extensions are granted free of charge, please state "free" in the premium column. Where a line of cover or an extension is not tendered for, please state "no tender" in the premium column. All premiums quoted are to INCLUDE VAT. Should a deposit premium apply, it must be shown and a full explanation must be given as to how the deposit premium will operate. Nevertheless only the 100% or maximum premiums must be shown in the summary page of insurance cost. If your policy is subject to declarations, please advise how it would affect the premium.
- 6. Tenderer's proposals should be accompanied by a detailed premium calculation for each class of insurance submitted.
- 7. The tenderer must **disclose the insurer or consortium of insurers** on each policy type as well as **the type of policy wording** as indicated in tender documents.
- 8. Failure to comply with the above requirements, may render the Tender invalid at the option of the Council.

### CONTRACT FOR APPOINTMENT AS SHORT-TERM INSURANCE BROKER

### **GENERAL CONDITIONS**

### 1. **DEFINITIONS**

Unless indicated by the context or explicitly stated otherwise, the following expressions will have the following meanings:

•	Local Council/District Council/Local Authority

### • Tender

A proposal for the arrangement of short-term insurance for the Council at a agreed premium.

### • Tenderer

Any person or persons or anybody, incorporated or otherwise, making an offer to arrange short-term insurance for the Council.

### • Contract Period

This contract will be valid from 1 July 2021 to 30 June 2022, subject to an annual assessment on price and performance deliverables. An extended term of two (2) years is to be negotiated.

- 2. The Council will have the right, without administration of justice and without prejudice to the rights of the Council, to summarily prosecute the tenderer for any damage suffered by the Council as a result of breach of contract by the tenderer or failure as stated and to terminate the contract without any compensation to the Tenderer in the follow instances:
  - 2.1 In the event of any breach of or failure by the Tenderer to comply with any of the provisions of this contract;
  - 2.2 In the event of an order, provisional or final, for the sequestration of the estate of the tenderer or, if an application is made for such order or, if the tenderer should make an application for the surrender of his estate or, if he should enter into, make or execute, a deed of settlement for, or compound or otherwise agree to such surrender of his estate for the benefit of his creditors or proposes to do so or, where the tenderer is a company, make a decision or, where the court issues an order for the liquidation of such company; and

2.3 In the event of the tenderer or any person employed by the tenderer paying or offering to pay any amount of money by way of a commission or fee to any councillor or person in the employ of the council or giving or attempting to give to any such councillor or person any gift or compensation.

### 3. **FAILURE TO PERFORM**

### 3.1 If

(a) the tenderer should fail to arrange the short-term insurance with the insurer/consortium stated in the contract;

or

(b) the council should suffer damage as a result of the tenderer's failure to perform,

it is agreed that the tenderer will pay to the council the following amounts, in each case to be determined by the Chief Executive Officer, as liquidated damages and not as a penalty:

i) in the event of (a) an amount equal to any additional costs over and above the tender price incurred by the council to arrange the short-term insurance in terms of the contract in a manner deemed fit by the council, together with all costs and expenses involved.

or

- ii) in the event of (b), an amount not exceeding the actual damage sustained by the council.
- 3.2 The Municipal Manager will also determine the manner in which and the time when such payment of additional costs or damages are to be paid to the council and the decision of the Municipal Manager will be binding in each case.

### 4. CEDING OF CONTRACT

The tenderer undertakes not to sub-contract or cede this contract, including any portion thereof or interest therein, unless written permission is granted by the council and on such conditions as the council may approve.

### 5. **ACCEPTANCE**

5.1 Written acceptance of this tender will make the contract binding on both parties.

- 5.2 This contract will be open for acceptance until 30 June 2021 and once submitted, the tenderer undertakes not to withdraw, derogate from or diminish his tender.
- 5.3 The council is not committed to accept the lowest or any tender and reserves the right to accept any tender as a whole or in part.

### 6. **PREMIUM**

The premium stated will be the **inclusive of VAT** premium for a period of twelve (12) months as from 1 July 2018, review and assessed annually.

# 7. INFORMATION REGARDING PREMIUM AND THE NAME OF SUCCESSFUL TENDERER

Any tender will be subject to disqualification if:

- 7.1 an attempt is made by the tenderer or any of his representatives to obtain particulars or any relevant information, other than disclosed on the opening of tenders:
- 7.2 any direct or indirect attempt is made to gain the favour of any councillor or employee of the council in respect of this tender after the closing date and prior to the council reaching a decision. Provided that no objection will be made if tenderers should enquire about the date on which the council will probably reach a decision in respect of the tender.

### 8. SUSPENSION OF TENDERERS

The council may refuse to receive or consider tenders from any tenderers who made unfounded allegations or comments against the council, its committees, members or officials or whose conduct is deemed unsatisfactory otherwise for such period as the council may deem fit.

### 9. **PAYMENT OF PREMIUM**

The premium payment for the twelve-month period from 1 July 2021 will be made within 30 days of receipt of all policy documents and tax invoices. In the event of an increase or decrease in assets and insurable interests, the premium will be adjusted accordingly. The council may deduct any amount owing to the council by the short-term insurance broker under any of the provisions of this contract from any amount owing in respect of this insurance Portfolio. Cover must remain in force during the period that this requirement applies.

However, please indicate whether or not a monthly facility is available.

### 10. INFORMATION TO BE PROVIDED BY TENDERERS

No tender will be considered, unless accompanied by sufficient information so as to indicate that the amount tendered will include the **total cost of the insurance premium**.

## **CLAIMS**

# SEDIBENG DISTRICT MUNICIPALITY 3 YEARS CLAIMS EXPERIENCE

CLASS OF INSURANCE	2018/2019		2019/2020		1/7/2020 to 28/02/2021	
	No. of		No. of		No. of	
	Claims	Amount	Claims	Amount	Claim	Amount
					S	
Combined		1 355 714		78 846		84 000
Office				7 500		
All Risks		135 092		281 940		36 420
Theft				0		34 137
Money		0		0		0
Aerodrome		0		0		
Public Liability		0		0		0
Fidelity Guarantee		0		0		
Gyro plane				0		
Electronic Equipment		51 108		46 299		0
Stated Benefits		0				
Personal Accident		0		0		
Motor		221 408		169 239		14 046
TOTAL		1 763 322		583 824		168 603

### REMARKS

- 1. ALL CLAIMS PAID/OUTSTANDING
- 2. ALL CLAIMS ARE INCLUSIVE OF VAT.
- 3. \* 2020/2021 IS PROJECTED (PRO-RATA) UP TO 28/02/2021.
- 4. CLAIMS INCLUDE ALL AREAS OF NEW MUNICIPALITY.

CUSTOMISE TO SUITE SPECIFIC REQUIREMENTS

## RISK MANAGEMENT AND INSURANCE TENDER 1 JULY 2018 TO 30 JUNE 2021

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
1. COMBINED	<ol> <li>All Buildings, Structures and Erections including fixtures and fittings therein, thereto or thereon, boundary walls, gates, posts and fences belonging thereto and All Contents contained in any building, structure or erection, including underground fuel storage tanks and their contents, traffic signs, traffic lights, parking meters and lampposts</li> <li>All Substations, Mini-substations, Transfor-mers, Electrical Switchgear including fixtures and fittings relating thereto</li> <li>All Water Purification Works and Pump-stations, Reservoirs, Water Towers and property relating thereto</li> <li>All Sewerage Works and Pumpstations and property relating thereto</li> </ol>	) ) ) ) ) ) ) ) ) ) R ) ) ) ) ) ) ) ) )		
	5. Property in the Open	R		
	6. Reasonable Precautions	R		
	7. Claims Preparation Costs	R		
	Total Sum Insured	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
2. HOUSEOWNERS	1. All BUILDINGS of PRIVATE HOUSES, RESIDENTIAL UNITS, HOSTELS and FLATS including all domestic outbuildings and all fixtures and fittings therein, thereto and thereon, gates, walls and fencing belonging thereto, satellite dishes and antenna being the property of the Insured or for which they are responsible or in which the Insured has an interest as mortgagee.	) ) ) ) ) R ) )		
	2. Reasonable Precautions	R		
	3. Claims Preparation Costs	R		
3. BUSINESS INTERRUPTION (36 months indemnity period)	1. Income	R		
(, r, r	2. Rent Receivable	R		
	3. Increase in Cost of working	R		
	4. Additional Increase in Cost of Working	R		
	5. Fines and Penalties	R		
	6. Claims Preparation Costs	R		
4. OFFICE CONTENTS	1. Contents	R		
	2. Loss of Documents	R		
	3. Legal Liability (Documents)	R		
	4. Locks and Keys	R		
	5. Reasonable Precautions	R		
	6. Claims Preparation Costs	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
5. ACCOUNTS RECEIVABLE	Outstanding debit balances	R		
	2. Reasonable Precautions	R		
	3. Claims Preparation Costs	R		
6. BUSINESS ALL RISKS	1. Cell Phones	R		
	2. All Other Items	R		
	3. Increase in Cost of Working	R		
	4. Locks and Keys	R		
	5. Claims Preparation Costs	R		
7. THEFT	1. First Loss	R		
	2. Property in the Open	R		
	3. Locks and Keys	R		
	4. Reasonable Precautions	R		
	5. Malicious Damage	R		
	6. Claims Preparation Costs	R		
8. GLASS	1. (Premises)	R		
	2. Claims Preparation Costs	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
9. MONEY	In respect of money not contained in a locked safe or strongroom:			
	(a) in the custody of any authorised employee, Council Member or Principal of the Insured while away from the Insured's premises on a business trip anywhere in the world	a) R		
	(b) while on the Insured's premises outside the hours during which the business operations of the Insured are conducted	b) R		
	2. In respect of loss of or damage to crossed cheques or crossed money or postal orders.	R		
	3. In respect of any other loss of or damage to money			
	- specific periods as follows:	R		
	- at any other time	R		
	4. In respect of loss of or damage to receptacles and clothing (as defined) including firearms as a			
	result of theft of money or any attempt thereat.	R		
	5. Reasonable Precautions	R		
	6. Claims Preparation Costs	R		
	Personal Accident - Capital amount	R		
	- Weekly amount	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	- Medical Expenses - Number of Persons	R		
10. FIDELITY GUARANTEE	Limit any one period	R		
(Number of employees:)	2. Recovery cost	R		
	3. Claims Preparation Costs	R		
11. <b>DIFFERENCE IN COVER</b>	Total value of property	R		
	2. Limit of indemnity	R		
	3. Claims Preparation Costs	R		
12. TRANSIT	1. Limit of Indemnity	R		
	2. Removal of debris	R		
	3. Reasonable Precautions	R		
	4. Claims Preparation Costs	R		
13. STATED BENEFITS				
Salary and Wage Roll	1. Death	x annual salary		
R	2. Permanent Disability	% of Death Benefit		
	3. Temporary Total Disability	% of weekly earnings for weeks		
	4. Medical Expenses	R		
	5. Funeral Costs	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	6. Repatriation	R		
	7. Mobility	R		
	8. Relocation	R		
	9. Claims Preparation Costs	R		
14. PERSONAL ACCIDENT				
Council members	1. Death	R		
	2. Permanent Disability	% of Death Benefit		
	3. Temporary Total Disability	R of weekly earnings for weeks		
	4. Medical Expenses	R		
	5. Funeral Costs	R		
	6. Repatriation	R		
	7. Mobility	R		
	8. Relocation	R		
	9. Claims Preparation Costs	R		
15. ELECTRONIC EQUIPMENT	Specified Property	R		
	2. Reconstruction of Data	R		
	3. Increase in Cost of Working	R		
	4. Claims Preparation Costs	R		
16. MACHINERY BREAKDOWN	Specified Property	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	Damage to surrounding property	R		
	3. Automatic Additions	R		
	4. Explosion of boiler or pressure vessels	R		
	5. Claims Preparation Costs	R		
17. MACHINERY BREAKDOWN BUSINESS INTERRUPTION	1. Income	R		
( months Indemnity period)	2. Increase in Cost of Working	R		
	3. Additional Increase in Cost of Working	R		
	4. Claims Preparation Costs	R		
18. MOTOR FLEET	1. COMPREHENSIVE			
	i. Private type motor cars and minibuses seating up to 16 persons	Number of Units		
	ii. Commercial Vehicles as follows:			
	(a) LDV's	Number of Units		
	(b) Trucks	Number of Units		
	(c) Fire Engines	Number of Units		
	(d) Ambulances	Number of Units		
	(e) Tractors	Number of Units		
	(f) Emergency vehicles	Number of Units		
	iii. Motor Cycles	Number of Units		
	iv. Buses and minibuses seating more than 16 persons	Number of Units		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	v. Trailers	Number of Units		
	vi. Special type vehicles i.e. roadmaking and construction vehicles/machinery, refuse removal, caravans, etc.	Number of Units		
	vii. High Valued Vehicles (in excess of R500 000)	Number of Units		
	TOTAL			
	2. THIRD PARTY, FIRE AND THEFT  i. Private type motor cars and minibuses seating up to 16 persons  ii. Commercial Vehicles as follows:	Number of Units		
	(a) LDV's	Number of Units		
	(b) Trucks	Number of Units		
	(c) Fire Engines	Number of Units		
	(d) Ambulances/Emergency vehicles	Number of Units		
	(e) Tractors	Number of Units		
	(f) Buses	Number of Units		
	iii. Motor Cycles	Number of Units		
	iv. Buses and minibuses seating more than 16 persons	Number of Units		
	v. Trailers	Number of Units		
	vi. Special type vehicles i.e. roadmaking and construction vehicles/machinery, refuse removal, caravans, etc.	Number of Units		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
FOLICI CLASS	vii. High Valued Vehicles (in excess of R500 000)	Number of Units	DEDUCTIBLES	REMARKS
	TOTAL			
	3. ADDITIONAL CONTINGENCIES			
	3.1 Medical Expenses	R per occupent		
	3.2 Loss of Keys	R		
	3.3 Theft or attempted theft of radios/sound equipment	R		
	3.4 Theft or attempted theft of telephones (excluding cellular phones)	R		
	3.5 Claims Preparation Costs	R		
19. PUBLIC LIABILITY	General Liability (unlimited any one period)	R		
(Salary and Wage Roll	2. Additional Contingencies (any one period)			
R)	2.1 Wrongful arrest and defamation	R		
	2.2 Errors and omissions	R		
	2.3 Products liability and defective workmanship	R		
	2.4 Pedal cycles (comprehensive)	Market value		
	2.5 Vibration, Removal or weakening of support	R		
	2.6 Legal Defence Cost	R		
	2.7 Professional Liability in respect of	R		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	Medical Practitioners and/or other Medical Officials			
	2.8 Spread of Fire	R		
	2.9 Deterioration of carcasses	R		
	3. Third Party Liability (Motor)			
	3.1 Fire and Explosion	R		
	3.2 Passenger Liability	R		
	- Farepaying Passengers - Other	R R		
	3.3 Conveyance of explosives	R		
	4. Claims Preparation Costs	R		
20. EMPLOYERS LIABILITY	1. Limit of indemnity	R		
	2. Claims Preparation Costs	R		
21. CONTRACTORS ALL RISK	1. All Contract Works	R		
	2. Public Liability	R		
	3. Surrounding Property	R		
22. MANAGEMENT LIABILITY	Liability Limit R5 000 000 based on the following:	R		
	1. rates and taxes R			

POLICY CLASS	INSURANCE PROP PER	ERTY/- INTEREST/ SONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	2. government gran	nts R			
	3. government loan	as R			
	4. others i.e. rent ar	nd sundries R			
	5. total annual expe	enditures R			
	6. total deficit	(R )			
23. HIV INCLUDING PREVEN- TATIVE MEASURES	Sum Insured	R	R		
GROUP BASIS (Needlestick)	Preventative Measur	re Limit R			
	Number of	Specified			
	Persons	Activity			
		Doctors			
		Nurses			
		Other Medical			
		related activities			
		Total			
24. SUBSIDISED VEHICLES	COMPREHENSIVE (V	Value up to R350 000)			
	Private type motor cars a 16 persons and LDV's	nd minibuses seating up to	Number of units		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
	Extensions: - Fire and Explosion	R		
	- Passenger Liability	R		
	- Other	R		
	- Medical Expenses	R		
	- Loss of Keys	R		
	- Radios and Sound Equipment	R		
25. MOTOR VEHICLE GUARANTEES	Outstanding balances	R		
26. HOUSEOWNER GUARANTEE	Collateral Investments	R		
27. <b>MARINE</b>	Total value of vessels/outboard/inboard motors and trailers	R		
	2. Liability	R		
28. AERODROME OWNER'S / OPERATORS LIABILITY	SECTION I	R		
OFERATORS LIABILITY	SECTION II	R		
	SECTION III	R		
29. SASRIA (RIOT AND STRIKE AND POLITICAL RIOT)	Combined	)		

POLICY CLASS	INSURANCE PROPERTY/- INTEREST/ PERSONS	INSURANCE LIMITS / INDEMNITY LIMIT	DEDUCTIBLES	REMARKS
NON-MOTOR	Houseowners	)		
	Office Contents	)		
	Business All Risks	)		
	Money	) ) ) As per the Underlying		
	Transit	) Policy		
	Electronic Equipment	)		
	Claims Preparation Costs	)		
	Contractors All Risks	)		
	Marine Small Craft	)		
	Standing Charges months: Indemnity Period	R		
30. SASRIA MOTOR	Motor Fleet	Market Value		
MOTOR	Subsidised Vehicles	Market Value		

# INSURERS' AND POLICY WORDINGS

	CLASS	INSURERS	TYPE OF POLICY WORDING
1.	COMBINED		
2.	HOUSEOWNERS		
3.	BUSINESS INTERRUPTION		
4.	OFFICE CONTENTS		
5.	ACCOUNTS RECEIVABLE		
6.	BUSINESS ALL RISKS		
7.	THEFT		
8.	GLASS		
9.	MONEY		
10.	FIDELITY		
11.	DIFFERENCE IN COVER		
12.	TRANSIT		
13.	STATED BENEFITS		
14.	PERSONAL ACCIDENT		
15.	ELECTRONIC EQUIPMENT		
16.	MACHINERY BREAKDOWN		
17.	MACHINERY BREAKDOWN – BUSINESS INTERRUPTION		
18.	MOTOR FLEET		
19.	PUBLIC LIABILITY		
20.	EMPLOYERS LIABILITY		
21.	CONTRACTORS ALL RISKS		
22.	DETERIORATION OF STOCK		
23.	SUBSIDIZED VEHICLES		
24.	MOTOR VEHICLE GUARANTEES		
25	HOUSEOWNER GUARANTEES		
26	MARINE SMALL CRAFT		
27.	AERODROME OWNERS/OPERATORS		
28.	SASRIA NON-MOTOR		
29.	SASRIA MOTOR		

# SUMMARY OF INSURANCE COST

CLASS	NETT PREMIUM	PLUS VAT	GROSS PREMIUM	BROKERAGE	REMARKS
1. COMBINED	R	R	R	R	
2. HOUSEOWNERS	R	R	R	R	
3. BUSINESS INTERRUPTION	R	R	R	R	
4. OFFICE CONTENTS	R	R	R	R	
5. ACCOUNTS RECEIVABLE	R	R	R	R	
6. BUSINESS ALL RISKS	R	R	R	R	
7. THEFT	R	R	R	R	
8. GLASS	R	R	R	R	
9. MONEY	R	R	R	R	
10. FIDELITY	R	R	R	R	
11. DIFFERENCE IN COVER	R	R	R	R	
12. TRANSIT	R	R	R	R	
13. STATED BENEFITS	R	R	R	R	
14. PERSONAL ACCIDENT	R	R	R	R	
15. ELECTRONIC EQUIPMENT	R	R	R	R	
16. MACHINERY BREAKDOWN	R	R	R	R	
17. MACH. BREAKDOWN – BUS. INTER.	R	R	R	R	
18. MOTOR FLEET	R	R	R	R	
19. PUBLIC LIABILITY	R	R	R	R	
20. EMPLOYERS LIABILITY	R	R	R	R	
21. CONTRACTORS ALL RISK	R	R	R	R	
22. DETERIORATION OF STOCK	R	R	R	R	
23. SUBSIDISED VEHICLES	R	R	R	R	
24. MOTOR VEHICLE GUARANTEES	R	R	R	R	
25. HOUSEOWNERS GUARANTEES	R	R	R	R	
26. MARINE SMALL CRAFT	R	R	R	R	
27. AERODROME OWNERS/OPERATORS	R	R	R	R	
28. SASRIA NON-MOTOR	R	R	R	R	
29. SASRIA MOTOR	R	R	R	R	
GRAND TOTAL	R	R	R	R	

### 1. **DEMARCATION**

(List different Municipalities)

To which of these Municipalities/cities are you the Broker?

Council	Y/N	If yes, full name of appointed broker	Any other party involved

### 2. **USE OF OTHER BROKERS**

Will you be making use of the services of other brokers or parties. If so whom, and what is your relationship?

### 3. PARTICULARS OF PROFESSIONAL INDEMNITY INSURANCE

Provide full details of your Professional Indemnity insurance arrangements. State limits any one occurrence and deductible.

### 4. FIDELITY GUARANTEE INSURANCE

Provide full details of your Fidelity Guarantee insurance arrangements.

### 5. **AUDITED FINANCIAL STATEMENTS**

Please attach a copy of your latest audited financial statements.

### 6. SIMILAR PORTFOLIOS (LOCAL AUTHORITIES ONLY)

6.1 If you are currently dealing with any similar portfolios, please provide full details, including names of contactible references

Council	Contact Person	Tel. No.	Fax

I	O)	K	S
В	id	N	o.

6.2 Please provide information of municipal claims in excess of R250 000 handled by you during the past 3 years.

### 7. **INSURANCE MARKETS**

- Which markets do you have access?
- Does your proposed market have experience with Local Authorities?

### 8. MEMBERSHIP OF ASSOCIATION

Are you a member of South African Financial Services Intermediaries Association (SAFSIA) or any other professional body?(List membership)

### 9. **EMPOWERMENT**

### 9.1 BLACK EMPOWERMENT

Provide a statement on the tenderer's policy regarding empowerment of the previous disadvantaged sector and of SME's. The tenderer must comply with the Employment Equity Act No. 55 of 1998.

### 9.2 PERSONNEL MANAGEMENT

Provide a statement on the tenderer's policy covering, <u>inter alia</u>, human resources and labour relations policy, specifically addressing recruitment, training, conditions of service and management of its employees.

### 9.3 EQUAL OPPORTUNITIES

Provide a statement on the tenderer's policy and intention regarding equal opportunities of employment.

### 9.4 SMALL, MEDIUM AND MICRO ENTERPRISES (SMME's)

Provide a statement on the tenderer's policy and intention regarding enfranchising SMME's as well as details of any such plans already implemented.

### 10. OPERATING COMPANY INFORMATION

Indicate which company, division or branch will be responsible for the handling of our portfolio, if appointed.

TOR's Bid No.:

10.1	NAME
10.2.	PHYSICAL ADDRESS
10.3	POSTAL ADDRESS
10.4	TELEPHONE/FACSIMILE NUMBER
10.5 <b>NUMBER</b>	COMPANY/ENTERPRISE INCOME TAX REFERENCE
10.6	VAT REGISTRATION NUMBER
10.7	COMPANY REGISTRATION NUMBER
10.8	CHIEF EXECUTIVE
TOR's Bid No.:	

	10.9	STRUCTURE OF DIVISION
	10.10	ACCOUNT EXECUTIVES
11.	POR	TFOLIO MANAGEMENT
	11.1	Do you have a Loss Control Resource? Is it in-house or external?
	11.2	Do you have a Risk Finance Resource? Is it in-house or external?
	11.3	Describe fully the services you are able to offer in the field of Risk Management, Risk Control and Risk Financing
	11.4.	How would you apply your Resources to our benefit?
	11.5.	Name 5 Local Authorities where you are currently applying such services.
12.	TRA	INING AVAILABLE TO
		you provide formal training services in Risk Management, Risk Control and Risk Financing? please provide full details, where you have done so and contact persons and duties.
13.	CLA	IMS HANDLING
	13.1	Describe fully the services you are able to offer under this heading
	13.2	If you consider it applicable, comment upon the role to be undertaken by the Council in connection with the review and settlement of claims.

13.3 Describe fully the service you are able to offer and your recommended method for self insurance.

TOR's Bid No.:

14.

PROPOSED STRATEGY

14.1 Describe your proposed strategy and plan of action based on the information provided, should you be appointed.

### 15. SERVICE AND REMUNERATION

15.1 Service

Provide full details of the services you propose providing and the extent of such services.

- 15.2 Provide a full service plan
- 15.3 Remuneration
  - 15.3.1 Comment on your proposed basis of remuneration.
  - 15.3.2 Provide details of services which are not expressly catered for in 15.3.1 and the basis upon which you would require to be remunerated.
  - 15.3.3 Provide basis of your annual remuneration.
- 15.4 List your personnel resource level of experience and position that you would use in managing this account if appointed.

### 16. **SOCIAL RESPONSIBILITY**

- 16.1 List your social responsibility investment currently implemented by yourself.
- 16.2 What social investments would you propose for the Sedibeng Region if successful?

TOR's Bid No.: